

February 13, 2009

Via ECFS

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Maitland, FL 32751

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Tel: 407-740-8575 Fax: 407-740-0613

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Ms. Marlene H. Dortch, FCC Secretary

Office of the Secretary

Federal Communications Commission 445 12<sup>th</sup> Street, SW, Suite TW-A325

Washington, DC 20554

RE:

EB Docket No. 06-36

Annual 64.2009(e) CPN Certification for 2008

Mission Communications, LLC - Form 499 Filer ID 825845

Dear Ms. Dortch:

Enclosed for filing is the 2008 CPNI Compliance Certification submitted on behalf of Mission Communications, LLC. This filing is submitted pursuant to 47 C.F.R. Section 64.2009(e) and in accordance with the Public Notice DA 09-9 issued January 7, 2009.

Any questions you may have concerning this filing may be directed to me at 470-740-3005 or via email to mbyrnes@tminc.com.

Sincerely,

Monique Byrnes Consultant to

Mission Communications, LLC

Attachment

cc:

FCC Enforcement Bureau (provided via ECFS)

Best Copy and Printing (via email to FCC@BCPIWEB.COM)

S. Levine - Mission

Manique Dynas

file:

Mission - CPNI

tms:

FCCx0901

Annual 64.2009(e) CPNI Certification for:

Calendar Year 2008

Date Filed:

February 13, 2009

Name of Company covered by this

Mission Communications, LLC

certification:

Form 499 Filer ID:

825845

Name of Signatory:

Steven Levine

Title of Signatory:

President

### I, Steven Levine, certify and state that:

I am the President of Mission Communications, LLC and, acting as an agent of the company, that I have personal knowledge that Mission Communications LLC has established operating procedures that are adequate to ensure compliance with the Commission's CPNI rules. See 47 C.F.R. § 64.2001 et seq.

Attached to this certification as Exhibit A, is an accompanying statement explaining how the company's procedures ensure that the company is in compliance with the requirements set forth in Section 64.2001 et seq. of the Commission's rules.

The company has not taken any actions (proceedings instituted or petitions filed by a company at either state commissions, the court system, or at the Commission against data brokers) against data brokers in the past year.

The company has not received any customer complaints in the past year concerning the unauthorized release of CPNI.

Steven Levine, President

Mission Communications, LLC

Attachment A
Statement of CPNI Procedures and Compliance

Mission Communications, LLC

Calendar Year 2008

## Mission Communications, LLC

## Statement of CPNI Procedures and Compliance

Mission Communications, LLC ("Company" or "Mission") operates as an international reseller of operator assisted services, and as such provides operator assisted call completion services to transient users of hospitality telephones for calls originating in foreign locations and terminating to the United States.

Mission does not have any CPNI and therefore cannot use or permit access to CPNI. Neither can the Company disclose CPNI to customers over the telephone, on-line or instore. Moreover, Mission does not market its operator services to end users in any fashion. Its marketing efforts are directed towards aggregators and such efforts do not include the use of CPNI.

The Company does retain billed call detail. This information resides in the Company's computers, accessible only to the Company President. Customers do not contact the company directly. The Company does not disclose CPNI over the telephone or via an online system. The Company does not have any retail locations and therefore does not disclose CPNI in-store. If it elects to do any of the above, in the future, it will follow all the applicable rules set forth in 47 CFR Subpart U.

Company services are billed by the local exchange carrier or via credit card. All customer service inquiries are handled by the Company's billing company. To the extent the billing company is acting as an agent for the Company, disclosure of call detail information to customers over the telephone would most likely fall within the exemption for customer service/billing disputes since the customer would be able to provide all of the call detail information necessary to address the customer issue. To the extent the customer could not provide the call detail information to qualify for the exception, the Company has verified with its billing company that it understands and complies with the CPNI requirements on behalf of Mission.

#### Mission Communications, LLC

# Statement of CPNI Procedures and Compliance (Page 2)

Should Mission expand its business in the future to include the provision or marketing of services that involve CPNI, it will follow the applicable rules set forth in 47 CFR Subpart U, including, if necessary, the institution of operational procedures to ensure that notification is provided and customer approval is obtained before CPNI is used or disclosed, that it implements authentication procedures that do not require the use of readily available biographical or account information, that it notifies customers of account changes, informs law enforcement in the event of a breach of customer CPNI and otherwise complies with all CPNI protection requirements.

Requests for raw call records by law enforcement agencies are only granted if a subpoena is provided.

The Company has not developed any information with respect to the processes pretexters are using to attempt to access CPNI.

Because Mission has no CPNI, it has not taken any actions against data brokers in the last year.

Because Mission has no CPNI, it did not receive any customer complaints about the unauthorized release of CPNI in the calendar year 2008.